

Dheeraj S. Parmar

RPA Developer | Native UiPath Advanced Certification | UiPath | Python | N8N

📞 +91 9665772949 / +91 8779360814

@ dheerajautomates@gmail.com

🌐 [linkedin.com/in/dheeraj-parmar-rpa/](https://www.linkedin.com/in/dheeraj-parmar-rpa/)

📍 Mumbai

Summary

Results-driven RPA Developer with 9+ years in IT training, process automation, and digital transformation, including 4+ years of RPA development. I am skilled in workflow automation. Experienced in designing end-to-end automation solutions, optimizing robotic workflows, and enhancing business process automation for enterprise applications.

Skills

Programming Languages

Python | VB | C#

RPA Tools

UiPath | Power Automate

Database

SQL

Testing & Documentation

Test Automation | Agile Methodologies

Core Competencies

Communication | Collaborative Mindset | Problem Solving | Adaptability & Flexibility | Drive & Initiative | Stakeholder Management | Continuous Learning

Work Experience

UiPath Developer

February 2022 - Present

Innov8 Digital

- Accelerated to **Lead RPA Developer** in **2 years** by delivering significant automation process improvements and exceeding performance benchmarks.
- Developed **10+ RPA workflows** using **UiPath**, incorporating **Exception Handling** to automate processes and improve efficiency.
- Designed and implemented automation solutions for telecom network security and IT service management, resulting in a **40%** reduction in incident response time and a **25%** decrease in operational costs within **6** months.
- Conducted UiPath Bot Performance Optimization, reducing errors and improving execution time.

Analyst

January 2020 - October 2021

Sitel India Pvt Ltd

- Automated Excel-based reporting processes using VBA Macros and UiPath, streamlining operations and reducing manual effort.
- Designed and executed test cases, ensuring robust system integration testing.
- Delivered internal training sessions on Advanced Excel and VBA Macros, elevating team proficiency and productivity.

Process Associate

May 2015 - October 2017

Tata Consultancy Services

- Designed and deployed RPA solutions using C# and UiPath for desktop and web-based automation, cutting data entry and report generation times.
- Automated complexed Excel processes for data comparison and report generation, enhancing accuracy and productivity.

- Coordinated with offshore teams to streamline project execution and actively participated in Agile scrum meetings.
- Conducted training on Advanced Excel, empowering team members with advanced automation capabilities.

Projects

Network Security Automation

- Developed Python-based RPA bots for NetSuite ERP automation using Argos Labs, Python- Selenium, reducing manual effort by 40%.
- Designed and deployed end-to-end RPA solutions for IT service management (ITSM), integrating UiPath with Salesforce, resulting in a **30%** reduction in ticket resolution time and a **25%** increase in IT staff efficiency over **6** months.

Telecommunications Workflow Automation

- Designed and implemented rule-based automation workflows using UiPath, reducing average processing time by 30% through automated eligibility and criteria validation.
- Automated workflows for DPI - IBM iSeries AS400 and Salesforce applications, streamlining processes and reducing response times significantly.
- Led the development of end-to-end automation workflows for DPI - IBM iSeries AS400 applications, achieving enhanced operational efficiency and accuracy.
- Created Python-based automation scripts for data processing, significantly reducing manual data entry time across **3,500+ transactions** by **40%**.
- Developed and deployed UiPath bots to automate business processes, handling **2,000+ transactions** and reducing manual effort by **35%**.

Language

English

Native

Certification

UiPath Advanced Developer Certification

Education

Bachelor of Computer Applications (BCA)

2008 - 2011

Tilak Maharashtra University