

RESUME

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EMILON ZEON RAJAN. S



Permanent Address:

94H, New Street,
Nayakkar Thottam,
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Dindigul.

Career Objective

To work in a meaningful and challenging position that enables me to develop myself as a professional and permits scope for advancement and to develop present skills and knowledge in E-commerce Analysis and Engineering.

Summary

- Store manager in **Swiggy Instamart** - Chennai
- Store manager in **Blink Commerce Private Limited**. – Chennai.
- Senior Executive in **Dunzo Digital private limited** – Chennai.
- Store Manager in **Dunzo Digital private limited** – Chennai.
- Store Manager in **Fipola India private limited** – Chennai.
- Has Good working knowledge on GOOGLE SHEET, GOOGLE FORMS, TABLEAU, REDASH, WMS, SHOPTREE, OODO, FOOD ENGINE, GO
- FRUGAL, MS OFFICE in documentation and analysis packages.

Working Experience

- Scootsy Logistics Pvt Ltd – Chennai (29th Dec 2025 – Present)
Designation: Senior business Associate – Store Manager
- Blink Commerce Pvt Ltd– Chennai. (6th Oct 2023- 20th Dec 2024)
Designation: Store Manager.
- Dunzo Digital Pvt Ltd- Chennai (9th Jan 2023 - 30th Sep 2023)
Designation: Senior Executive - Marketplace in Category & Growth Department.
- Dunzo Digital Pvt Ltd- Chennai (13th Dec 2021- 9th Jan 2023)
Designation: Store Manager.
- Fipola India Private Limited – Chennai (11th Aug 2017 – 30th Nov 2021)
Designation: Store Manager.

Roles and Responsibilities

- Handling First Mile operation with target levels of Metrics, Wastage, Inventory, Availability, Audit, P&L, People management.
- Implemented inventory control measures, reducing stock-outs and pilferage by 20% through real-time tracking and auditing systems.
- To maintain Inventory reports on GRN, PRN, DN, Location sanity, Reverse Consignment.
- Oversee the daily operations and Identify problems areas to improve operational efficiencies and control the fleet.
- Consistently strategized in an over-supplying effort by keeping healthy pipeline of leads, by scheduling and training and effectively retaining delivery partners on the platform.
- Actively engaged, moderated, and provided incentives plans for the delivery partner that led to shaping the best service quality to users and the best worth for delivery partners.
- Generate & Publishing all the metrics percentage values, category wise availability, Offline & Online hours, of own & marketplace stores across all PAN India.
- Generate & Publishing weekly merchants payout and deductions details to finance, SLP and merchants also.
- Generate & Publishing all the refunded cases RCA to all the city leads, merchants, KAMs across all PAN India.
- Generate all the metric details and that failures RCA for marketplace stores across all PAN India for WBR meet.
- Collect the failures reasons from everyday stand-up call presenting mistakes & guide them how to avoid for all the KAMs across all PAN India.
- Guide the team to achieve Metrics targets.

Academic Qualification

- ☑ B.E., Aeronautical Engineering in Karpagam institute of technology, Coimbatore Completed in 2017 with 7 CGPA.
- ☑ HSC in St. Mary's Hr Sec School, Dindigul, Completed in 2013 with 80 % on academic record.
- ☑ SSLC in St.Mary's Hr Sec School, Dindigul, Completed in 2011 with 88 % on academic record.

Declaration

I **EMILON ZEON RAJAN S**, hereby affirm that the above information is all accurate and true to the best of my knowledge and belief.

Place:

Yours Truly,

Date:

(EMILON ZEON RAJAN. S)

