

A highly motivated and experienced Store In-Charge with a proven track record of managing store operations, leading teams, and ensuring customer satisfaction. Seeking a challenging Store In-Charge position where I can utilize my expertise in inventory management, quality control, and customer service to optimize store performance and contribute to the company's success.

Education

Virudhunagar S Vellaichamy Nadar Polytechnic College (Autonomous)

Diploma Mechanical Engineering

VIRUDHUNAGAR , TAMILNADU

2022

Experience

PENGUIN APPARELS (P) LTD

STORE IN-CHARGE

SATTUR, TAMILNADU

Nov 2024 - Present

- Store Operations Management: Oversaw day-to-day store operations, optimizing stock management and store layout to enhance customer experience and sales efficiency.
- Team Leadership: Led and mentored a team of staff, implementing training programs that improved customer service scores by 15% and increased product knowledge.
- Inventory Control & Procurement: Managed inventory levels, forecasting needs and procuring fabrics from suppliers, resulting in a 10% reduction in stockouts and improved vendor relationships.
- Quality Control & Assurance: Implemented rigorous fabric quality control procedures, reducing customer complaints related to defects by 20%.
- Product Testing & Evaluation: Conducted fabric tests to ensure durability, colorfastness, and texture, guaranteeing high-quality products and enhancing customer satisfaction.

MEC ENGINEERING SERVICES

NDT TECHNICIAN THRID PARTY INSPECTION

Apr 2023 - Sep 2024

- Conducted regular inspections of products on the production line, ensuring adherence to quality standards and minimizing defects.
- Utilized various measurement tools and testing equipment to assess product specifications and functionality, identifying potential issues early in the production process.
- Performed visual and physical inspections to detect defects or inconsistencies, contributing to improved product quality.
- Maintained detailed records of inspection results, including defects found and corrective actions taken, ensuring traceability and accountability.
- Prepared and submitted reports on product quality and inspection outcomes, providing valuable insights for process improvement.
- Identified recurring issues or patterns in defects and collaborated with the production team to address the root causes, leading to a reduction in defect rates.
- Suggested and implemented improvements to manufacturing processes to enhance product quality and efficiency, contributing to overall operational improvements.

Certifications

- Demonstrates expertise in Non-Destructive Testing, ensuring product quality and safety.
- Certified in Quality Assurance and Quality Control for welding processes, ensuring structural integrity and compliance with industry standards.

Language

- Tamil
- English

Skills

- Inventory Management
- Procurement
- Quality Control
- Customer Service
- Team Leadership
- Stock Management
- Vendor Relations
- Problem Solving
- Time Management
- Adaptability