

SHANKARLAL
QUALITY ASSURANCE MANAGER

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PROFESSIONAL SUMMARY

Results-driven Quality Assurance Manager with over 17 years of progressive experience in quality control, production, and product safety in the garments manufacturing industry. Proven expertise in risk analysis, compliance audits, team leadership, and process optimization. Hands-on experience with major international buyers and a strong track record of upholding quality standards across global apparel markets.

WORK EXPERIENCE

Quality Assurance Manager October 2023 - May 2025

Needle Craft for Clothing Industry, Jordan.

- Led the development process from the proto stage in collaboration with the merchant team, ensuring quality standards were built into early product design and development.
- Conducted risk analysis evaluations for all styles, identifying potential quality and compliance issues at early stages and implementing preventive actions in coordination with factory top management.
- Established and approved Pre-Production Samples, Size Sets, and Pilot Runs through structured pre-production meetings with cross-functional factory teams and merchants.
- Implemented root cause analysis and corrective/preventive action plans for all critical quality issues, ensuring compliance with buyer specifications and minimizing repeat defects.
- Set up factory processes aligned with customer-approved quality standards and monitored product quality from the initial stage to final shipment, including material evaluation based on lab test reports.
- Built and led a strong in-house quality team, conducted regular training sessions, and managed in-house testing and third-party inspection coordination to ensure consistent product safety and quality.

Factory Manager May 2023 - September 2023

Aba Apparel, Malappuram.

- Directed overall factory operations, including production, quality, maintenance, and administration to achieve organizational goals.
- Planned and executed production schedules, ensuring on-time delivery through effective shipment planning, monitoring, and follow-up.
- Implemented process improvements and modern garment construction methods, increasing productivity and efficiency.
- Controlled fabric and trims consumption, monitored efficiency against production targets, and maintained accurate production and shipment records.
- Supervised manpower planning, outsourcing, and workforce management while ensuring compliance with quality, safety, and regulatory standards.
- Coordinated with buyers for sample approvals and top management for cost control, resource allocation, and strategic planning.

Quality Assurance & Product Safety Manager April 2017 – May 2023

United Aryan (EPZ) Ltd, Kenya

- Led risk analysis evaluations for all styles, especially those meant for infants, kids, and toddlers—ensuring compliance with international product safety standards.
- Managed the entire Quality and Product Safety department, efficiently allocating resources, building a motivated team, and maintaining high performance across operations.
- Coordinated with top factory management to identify and eliminate potential quality and safety risks early, ensuring smooth production flow and first-time-right quality.
- Conducted comprehensive Pre-Production Meetings (PPMs) with merchants and cross-functional factory teams approving Pre-Production Samples, Size Sets, and Pilot Runs to align with buyer specifications.
- Implemented root cause analysis and corrective/preventive actions for all quality and safety issues, while also monitoring internal quality systems and process control across departments.
- Oversaw in-house and third-party testing and inspections, evaluated lab test results for materials and garments, and ensured final shipments met both customer and regulatory requirements.

Quality Manager May 2016 – April 2017
Kanyakumari Exports Pvt. Ltd., Thiruvananthapuram

- Conducted style review meetings with the buying team to ensure design expectations were clearly understood and met during development.
- Led Pre-Production Meetings (PPMs) with vendors, and established Standard Operating Procedures (SOPs) for both production and preparatory processes to achieve “right-first-time” quality.
- Ensured all products complied with legal, buyer-specific, and safety standards, particularly for international export markets.
- Set up quality standards for the factory, aligning each department and production process with buyer requirements and specifications.
- Monitored and evaluated the internal production process across all stages, identifying quality gaps and initiating improvements where necessary.
- Reviewed and raised pattern amendments as per sample comments, ensuring timely development and customer-approved product outcomes for each production style

Assistant Quality Manager September 2011 – April 2016
M. R. S. Fashions W.L.L., Bahrain

- Supported quality assurance activities across all production stages by monitoring process controls, assisting with in-line inspections, and ensuring compliance with buyer specifications and AQL standards.
- Coordinated with cross-functional teams to conduct pre-production meetings, follow up on sample approvals, and address quality concerns before bulk production.
- Assisted in implementing corrective and preventive actions (CAPA) by analyzing quality issues, identifying root causes, and ensuring timely resolution to maintain product standards.
- Maintained documentation and audit readiness by updating quality records, SOPs, and reports, ensuring alignment with internal QMS and buyer compliance requirements.

Assistant Quality Manager & Product Safety Officer July 2009 – August 2011
Bombay Rayon Fashions Limited, Thiruvananthapuram.

- Handled the complete sampling program for GAP, C&A, and Walmart, transforming designer concepts into production-ready garments
- Led the Quality Department, overseeing the full production cycle from cutting to packing, ensuring consistent quality standards.
- Independently managed buyer communications from sample development to bulk production, maintaining quality throughout production and dispatch.
- Nominated as Internal Quality Auditor for GAP and implemented core design review teams to address safety, quality, and machinery needs before production.

Production In charge May 2008 – June 2009
K. Mohan & Company, Kochi.

Production Supervisor March 2007 – April 2008
Leela Scottish Lace Private Limited, Kochi.

CORE SKILLS

- Quality Assurance & Control
- Product Safety Compliance
- Production Planning & Efficiency
- Team Building & Training
- Risk Analysis & Root Cause Investigation
- Factory Compliance Audit
- In-house & Third party testing
- Communication & Cross – functional Coordination

EDUCATION

Bachelor of Arts in Economics

TECHNICAL SKILLS & TRAINING

Pattern Cutting Master Course and TUKA CAD

MS Office Suite (Word, Excel, PowerPoint)
Compliance Implementation (Product Safety, Metal-Free Systems)
Process Control Systems

BUYERS HANDLED

FIGS, Levi's, Wrangler, Lee, GAP, Walmart, C&A, M&S, H&M, The Children's Place, JC Penny, Hurley, Kontoor, Talbot, and Spider.

CERTIFICATION

Certified by YKK (Shenzhen), China

LANGUAGES

English, Hindi, Malayalam, Tamil, Kannada & Sinhala